



**TUNE PROTECT VISIT ASSURANCE**

**IMPORTANT NOTICE:** To enable us to process your claim as quickly as possible, it is important to complete this form accurately and provide us with the original documentation requested at your own expense. If the information/documents supplied are insufficient, we shall advise you if further information / documents are required. Upon completing this form, please send the claim form and all supporting documentations to our servicing agent: **Tune Protect Commercial Brokerage LLC, Blue Bay Tower, Level 8, No. 807, Business Bay, Dubai, UAE**  
**P.O. Box: 124177**

Please answer all questions and  boxes where appropriate. Leaving a question blank may result in delays in settling your claim.

Policy Certificate Number: .....  
Policyholder's Name: .....  
ID No: ..... Passport No: .....  
Contact No: (Office)..... (House)..... (Mobile).....  
Claimant's Name (as per ID / Passport): .....  
ID No: ..... Passport No: .....  
Contact No: (Office)..... (House)..... (Mobile).....  
Address: ..... Postcode: .....  
Email Address: .....

**CLAIMANT'S BANK DETAILS (FOR KUWAIT ACCOUNT ONLY)**

Account Name: ..... **(Note: Payment can only be made to Policyholder)**  
Bank Account No: ..... Bank Name and Location: .....  
SWIFT Code / Bank Identification Code (BIC): .....IBAN No: .....

Please fill in the flight information. Leaving this section blank would result in delays in settling your claims.

Airline: ..... Flight No: ..... Passenger Name Record (PNR) No / Booking No: .....

**First Departure Country:**

Scheduled First Departure Date (dd/mm/yyyy) : .....

Scheduled Return Date (dd/mm/yyyy): .....

I am filing a claim in respect of:- (Please  the relevant boxes and fill in the blanks)

**SECTION 1: TYPE OF CLAIM**

**1. PERSONAL ACCIDENT BENEFITS**

Accidental Death  Total Permanent Disablement

Date of Accident (dd/mm/yyyy): ..... Time: ..... am pm

Description of incident/Injury: .....

Nature of Injury: .....

Are there any other insurance policies covering you for this incident?  YES  NO

If "Yes", please specify name of insurer, policy number and amount recoverable.

Insurer: ..... Policy No.: ..... Amount: .....



2. MEDICAL BENEFITS			
(a) Accidental & Sickness Medical Reimbursement	<input type="checkbox"/>	(b) Follow up Treatment in Home Country	<input type="checkbox"/>
(c) Compassionate Visit	<input type="checkbox"/>		
3. EVACUATION & REPATRIATION BENEFITS			
(a) Emergency Medical Evacuation	<input type="checkbox"/>	(b) Repatriation of Mortal Remains	<input type="checkbox"/>

DECLARATION	
<p>I declare that the particulars stated above are true and correct and I understand that if I have in this or any further declaration in respect of this claim, make any false or fraudulent statement or suppress, conceal or falsely state any material fact whatsoever my claim may be declined.</p>	
..... Name	..... Signature
Date: ..... / ..... / .....	

SECTION 2: CHECKLIST ON THE REQUIRED SUPPORTING DOCUMENTS BY TYPE OF CLAIM	
<p>The following checklist will help you assemble the documents required to support your claim  <b>Please note:</b> i) <b>Dependent upon the circumstances, we may require other evidence to support your claim; in which case we will contact you.</b>          ii) <b>Failure to provide the supporting documents may result in a delay of your claim.</b>          iii) <b>Please provide translation if the supporting document is not in English, at your own expense.</b></p>	
<b>COMPULSORY FOR ALL TYPES OF CLAIM</b> <input type="checkbox"/> Duly completed Claim Form <input type="checkbox"/> Original Flight Itinerary <input type="checkbox"/> Certificate of Insurance	
<b>PERSONAL ACCIDENT BENEFITS (Death and TPD)</b> <b>Accidental Death and Permanent Disablement</b> <input type="checkbox"/> Original medical report /Bills <input type="checkbox"/> Original medical Specialist report where required <input type="checkbox"/> Photograph of injury <input type="checkbox"/> Original or certified true copy of police report of the accident. <input type="checkbox"/> Original copy of Death Certificate, burial permit and post mortem report where applicable	<b>1. ACCIDENTAL AND SICKNESS MEDICAL REIMBURSEMENT</b> <b>2. FOLLOW UP TREATMENT IN HOME COUNTRY</b> <input type="checkbox"/> Original medical bills / Invoices <input type="checkbox"/> Original receipts issued by the clinic/hospital <input type="checkbox"/> Original medical report from the attending doctor
<b>COMPASSIONATE VISIT DUE TO HOSPITALIZATION / DEATH OF INSURED PERSON</b> <input type="checkbox"/> Recommendation Letter from the attending doctor to confirm that the Insured should be accompanied by another person during his/her admission in hospital. <input type="checkbox"/> Receipt of expenses incurred ie. hotel accommodation. <input type="checkbox"/> Boarding pass of the person accompanying the Insured.	<b>EMERGENCY MEDICAL EVACUATION / REPATRIATION OF MORTAL REMAINS</b> <input type="checkbox"/> Original bill and receipts by ambulance operator/hospital. <input type="checkbox"/> Original medical report from the treating doctor  This section is Not Applicable If Asia Medical Assistance Pvt. Ltd (AMA) had provided the services in regard to Medical Evacuation or Repatriation.